

Mentoring and Coaching Skills for Managers and Team Leaders

Are you considering implementing a mentoring or coaching program in your organisation?

Achieving career success has frequently been linked to a successful formal mentoring program but a haphazard choice of a mentor can be disastrous. A good mentor needs to be able to provide guidance on a wide range of professional topics and have exceptional communication skills to provide you with positive and constructive feedback.

Course aims

This course will give participants skills and strategies to implement to mentor others.

Topic Areas

- Designing a mentoring program
- Establishing common rules
- Ethics and accountability
- Understanding the difference between coaching, counselling and mentoring
- Establishing a mentoring agreement
- Tools and strategies for effective mentoring
- Selecting and defining the roles and responsibilities of the mentor
- Identifying growth opportunities and opportunities for personal and professional development
- Handling stumbling blocks should things go wrong
- Evaluating the effectiveness of the mentoring program
- Ending the mentoring relationship

Target Group: Managers, supervisors and project team managers.

Duration: 1 and 2 day programs available

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A moment's insight is sometimes worth a life's experience.
Oliver Wendell Holmes Jr. (1841 - 1935)

Learning Insight can also put you in touch with professional mentors and executive coaches.

Types of programs available through Learning Insight include:

- Executive coaching
- Business start up mentoring
- Team mentoring
- One-on-one mentoring
- RTO mentoring
- Program facilitation

For more details on how Learning Insight can help your organisation contact

Learning Insight

Phone: 02 46282088 – Fax 02 46282188 - Mobile: 0400 778807

lizpaine@learninginsight.com.au

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