

GENERATIONS AT WORK!

Managing generational difference

There is a change in today's workforce based on differences in values, ambitions, views, mindsets, demographics and work styles...and much of this is as a result of generational differences.

Members of these various generations exhibit different sets of work styles and work standards, which can make leading the team difficult. This highly interactive workshop has been designed to help you explore generational differences and to harness the talents of a multi-generational workforce.

Benefits:

- Develop understanding of where the generation gap issue surfaces and the impact it has on the modern workforce.
- Understand and apply the preferred communication styles of each generation
- Explore organizational and motivational strategies that overcome gap issues.
- Evaluate the need and effectiveness of recruiting, retention, and succession plans in context of the generation gap.

Topics to be explored include:

- ▶ Talking about my generation! Who are you? Who are they? What's the difference?
- ▶ The skills shortage and its impact on workplace change
- ▶ Tapping into the qualities of each group to enhance organisational goals
- ▶ The revolution at work and its impact on peers, subordinates, bosses and customers
- ▶ Recruiting and retaining Gen X & Y employees
- ▶ Motivating, managing and getting the most from diversity
- ▶ Dealing with individual perspectives to encourage inclusiveness
- ▶ Developing targeted retention strategies
- ▶ Managing and leveraging off generational diversity



Target audience: Supervisors and team leaders

Course duration: One day

To book this workshop or for more details of how Learning Insight can support your organisation contact: Liz Paine

What's included?

- *In-house training at a time to suit you*
 - *Instruction by an expert facilitator*
- *A highly interactive workshop tailored for your organisation*
 - *Participant workbooks*
- *Personalised certificate of completion*
- *Guaranteed return on investment!*